



AN E-MAIL FROM A HAPPY PARENT AT WINGS OVER HOUSTON, 2008

My family and I came from Austin to see the show, and it was great, as usual. Late in the day on Saturday my 3-year-old son wandered off, and we could not find him. Thankfully, an observant show attendee helped me locate him. He had wandered into the NASA tent, where a uniformed NASA employee was keeping him safe and in a place to be found.

I had just reported his disappearance to the first aid station, and I cannot overstate how thrilled I was with the immediate response provided by the air show staff. In less than a minute there were at least three bicycle medics on the scene to help look, as well as other employees and volunteers who had already started to search.

I can't say enough about how good it made me feel to know that so many people were looking, and in such short order. I was very worried, as you can imagine, and the rapid response to the situation was nothing short of spectacular. It is a testament to the professionalism of your staff. Thank you for putting on such a terrific show, and for having such excellent staff available in a time of need. I only wish I could thank them all personally.

We'll see you next year!

Tim (Name deleted for posting)
Austin, TX

NOTE: Local Hams provided communications support to the WHO staff on Friday, Saturday and Sunday. We worked about eight "lost and found" persons on Saturday alone, not all children, but also an autistic teen and a grandparent.

This is just one of the reasons why we volunteer at events such as this.